

Port Health & Public Protection Enforcement Activity Period 1 (April–July) 2015-16

Food Safety	2014-2015 Annual Total	2015-16 Target (where applicable)	Period 1 2015-16 Total
Programmed inspections	<u>Food Hygiene:</u> 864 <u>Food Standards:</u> 286	<u>Food Hygiene:</u> 1027 <u>Food Standards:</u> 457	<u>Food Hygiene:</u> 315 <u>Food Standards:</u> 113
Hygiene Emergency Closures	0	N/A	1
Voluntary closures	9	N/A	4
Complaints & service requests received	293	N/A	93
Notices served	23	N/A	3
Prosecutions	0	N/A	0

Period 1 - Food Safety Team Highlights

- The program of interventions in relation to **allergen management** reported to the last Committee Meeting continued with small catering businesses. The aim is to help businesses understand the requirements of the Food Information for Consumers legislation: the information they must supply and the controls they must manage on allergens.
- The kitchen of a public house was **closed** as a result of a mouse infestation which presented a potential risk to health. Food and food preparation surfaces were contaminated and there were no effective controls in place to manage the problem. Officers were granted an Hygiene Emergency Prohibition Order by Magistrates, with full cost recovery.
- There were four **voluntary closures** during the period, two of which followed the failure of mains water supply in the Fetter Lane area; the businesses were continuing to trade but agreed to close when an Officer intervened. Water was restored later in the day and the premises reopened.
- **Food Hygiene Rating Scheme (FHRS)**
 - The FSA has agreed funding for further work on improving the display of **FHRS** ratings. The project continues to focus on the display of food hygiene ratings in compliant premises (those rated 3, 4 or 5).
 - London Boroughs have made a joint application (grant funded) to the FSA to audit consistency in the application of inspections and systems that support FHRS across London. The Team has also agreed to provide an EHO to help conduct this work by acting as an auditor.
 - Both of these work streams are part of the FSA's work to support a case for mandatory display of ratings (In England).
- A **food trader** was **removed** from one of the City's Churchyards following an inspection of their stall and ongoing concerns about food hygiene management; this included interventions at a production facility in an adjacent Borough.
- All team members attended a session on **familiarisation work at Smithfield Market** as part of Service Based Review recommendations.
- The team's third **Primary Authority** partnership is now in place following ratification by the Better Regulation Delivery Office of the agreement with **Wasabi**.

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Period 1 – Smithfield Enforcement Team Highlights

- Smithfield market traders were provided with detailed training to assist them in complying with their legal obligations in respect of the **European Food Information to Consumers Regulation**. The course content was produced in conjunction with a consultant from specialist training provider Campden BRI. Training took place on 6 and 13 May 2015; it was offered to all traders on Smithfield market, some of whom sent more than one representative.

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Food Hygiene Rating Scheme (FHRS) – profile of food businesses in the City of London

		Hygiene Rating						Total no. of food businesses in the City included in the FHRS
		5	4	3	2	1	0	
Number (%) of food businesses	March 2013	925 (58%)	345 (22%)	171 (11%)	69 (4%)	61 (4%)	12 (1%)	1583
	August 2013	908 (56%)	378 (23%)	168 (10%)	83 (5%)	67 (4%)	25 (2%)	1629
	29 November 2013	903 (55%)	387 (23%)	172 (10%)	98 (6%)	70 (4%)	24 (2%)	1654
	31 March 2014	880 (53%)	374 (23%)	182 (11%)	104 (6%)	74 (5%)	23 (1%)	1661 (incl. 24 awaiting inspection)
	31 July 2014	898 (54%)	374 (23%)	174 (10%)	102 (6%)	67 (4%)	19 (1%)	1661 (incl. 27 awaiting inspection)
	1 December 2014	919 (55%)	380 (23%)	175 (10%)	92 (6%)	58 (4%)	17 (1%)	1675 (incl. 34 awaiting inspection)
	31 March 2015	960 (57%)	361 (21%)	165 (10%)	88 (5%)	64 (4%)	18 (1%)	1692 (incl. 36 awaiting inspection)
	31 July 2015	1014 (59%)	361 (21%)	158 (9%)	77 (4.5%)	58 (3.5%)	8 (0.5%)	1721 (incl. 45 awaiting inspection)

'0' rated food businesses in the City

These businesses were rated '0' at 31 July 2015; some have been since been re-inspected - further information is given in the 'Details' column.

Premises	Details
Apulia , 50 Long Lane, London, EC1A 9EJ	This business has improved and on a recent full inspection achieved a rating of 3.
Chilli Nachos (Tinga Foods Limited) , Retail Unit 46 Moorgate, London, EC2R 6EL	This is an 'unusual business' currently 'on the radar' of a number of City of London regulators, including our Licensing Team. From a food safety perspective we have very little confidence in this business though in terms of actual risk there is little food prepared and few customers at times when other similar businesses are busy.
Kim's Vietnamese , 62 Fleet Street, London, EC4Y 1JU	A recent intervention (revisit) after a 'stand-alone' period indicated positive improvements: serious issues with potential cross contamination had been addressed and understanding was generally good; a real improvement from where they were. There is still room for further improvement and there were more general cleaning issues but the business could now rate 3 (generally satisfactory) if it sustains

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	improvement.
Kirin Restaurant , 10 College Hill, London, EC4R 2RP	Following a rocky start, this business has managed to sustain improvements. It was recently re-inspected and is now rated 4.
Notes, Music & Coffee Ltd , City Point, 1 Ropemaker Street, London, EC2Y 9AW	There has been a gradual improvement in this business and it is shortly due its next full inspection when we will judge if any improvement has been sustained.
R/S Hispaniola , Victoria Embankment, London, WC2N 59J (permanently moored river vessel)	There was serious concern about the ability of this business to sustain any improvement following two inspections where food safety was poorly managed. However, after a series of revisits and sampling exercises the business appears to have turned a corner and would likely now rate 4 (to be judged at the next full inspection which is due in late September 2015).
The Cock & Woolpack , The Cock And Woolpack Public House, 6 Finch Lane, London, EC3V 3NA	Standards at this premises have improved and it is now rated 3 following a recent re-inspection.
Tsuru , Retail Unit Aldermay House, 15 Queen Street, London, EC4N 1TX	Problems occurred at the last inspection with pest management and a lack of a hot water supply; both issues have been rectified but this business is essentially reactive rather than pro-active.
CLOSED: Bangkok Kitchen , Guild Church Of St Mary Aldermay, Watling Street, London, EC4M 9BW	This business has now closed and therefore no longer appears in the FHRS ratings (see comments in 'Food Safety Team highlights' on page 1 of this Appendix).

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Health & Safety	2014-15 Annual Total	2015-16 Target (where applicable)	Period 1 2015-16 Total
Programmed Cooling Tower inspections	69	75	32
Other H&S Inspections	38	N/A	37
H&S Project visits	27	N/A	5
Accident and dangerous occurrences notifications	238	N/A	66
Complaints & service requests received	160	N/A	64
Notices	0	N/A	0
Prosecutions	1	N/A	0

Period 1 – Health & Safety Team Highlights

- All team members attended a session on **familiarisation work at Smithfield Market** as part of Service Based Review recommendations.
- A programme of health and safety audits of Virgin Active premises in the City, London and elsewhere has commenced, as part of the **Primary Authority Partnership**.
- The Health and Safety Team **Twitter** account is number 122 of the top 500 international H&S Twitter accounts. This continues to be an effective communication tool and is peer reviewed as one of the best CoL accounts, with a growing London audience.
- One of the Team's Environmental Health Officers is a member of Public Health England (PHE) working group to review national guidance on **controlling legionella risks** from spa pools.
- The Team provided a workshop briefing to premises facilities managers, maintenance and window cleaning contractors at the **Heron Tower**.
- A further video has been produced and released on YouTube providing guidance and advice to City building managers on complying with legal requirements relating to **falls from height** while cleaning or maintaining buildings.

Period 1 – Pest Control Team Highlights

- Worked with **Food Standards Agency** and Smithfield Market Superintendent to successfully improve timing of weekly deep-clean in shop units,
- Targeted glue-board treatment at **Smithfield Market** has yielded good results during the period.
- Successful **rat infestation treatments** have been carried out at Jubilee and Blackfriars Gardens.

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Trading Standards	2014-15 Annual Total	2015-16 Target (where applicable)	Period 1 2015-16 Total
Inspections and visits	91	N/A	9
Complaints & service requests received	3332	N/A	1475
Home Authority referrals	466	N/A	27
Consumer safety notifications	2	N/A	0
Acting as a responsible authority for Licensing Applications	84	N/A	35
Prosecutions	0	N/A	2

Period 1 – Trading Standards Highlights

- New **Trading Standards Manager** Steve Playle joined the City on 22 June 2015 to take over from Nora Walsh who retired in February 2015.
- Two ground breaking **prosecutions** related to **Operation Broadway** were successfully completed. One case related to Servcorp UK Limited who had pleaded guilty to offences under the London Local Authorities Act 2007 and were fined £21,000 and ordered to pay costs of £11,500. The other case related to Regus Management UK Limited who had pleaded not guilty to offences under the Consumer Protection from Unfair Trading Regulations 2008 and the London Local Authorities Act 2007 – they were found guilty and fined £11,000 with costs of £16,651 awarded against them. Both of these cases attracted national media interest.
- The **National Chartered Trading Standards Institute conference** took place in Bournemouth between 29 June and 2 July and was attended by the Chairman, Wendy Mead OBE CC, Director of Markets and Consumer Protection, David Smith, and Trading Standards Manager, Steve Playle.

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Pollution	2014-15 Annual Total	2015-16 Target (where applicable)	Period 1 2015-2016 results			
			Total	% Noise complaints resolved	Notices served	Prosecutions
Complaint investigations, noise	971	N/A	293	92.6%	3 (S60 COPA*)	0
Complaint investigations, other	68	N/A	89	N/A	0	0
Licensing, Planning and Construction Works applications assessed	1286	N/A	580	N/A	3 (S61 COPA*)	N/A
No. of variations (to construction working hours) notices issued	719	N/A	441	N/A	0	N/A

*COPA: Control of Pollution Act 1974

- S60 – Control of noise on construction sites
- S61 – Prior consent for work on construction sites

Period 1 – Pollution Team Highlights

- The team worked with City Procurement to secure **geofencing** for the City's Addison Lee account.
- A new upgraded PM_{2.5} (fine particles) **air quality monitor** was put in place at Farringdon. Data can now be compared with EU limit values.
- A new guidance document on **procurement and noise control** was adopted by City Procurement.
- **Crossrail**: the Tunnel Boring Machine (TBM) passed through the City and under very sensitive receptors with no complaints.
- **Crossrail and London Underground** are both now attending a weekly interface meeting to better coordinate their activities and impacts.
- Construction of the **Cycle Super Highway** North / South and East / West has begun. The team has been working closely with the contractors and TfL to minimise environmental impacts.
- Sir Robert McAlpine (Bloomberg London site), were the overall winner of the **Considerate Contractor Scheme Environmental Award** with special commendations going to JSM Construction for cable and oil tank removal methods and McGee Group Limited for work as an Air Quality Champion.
- Draft Standards for **Houses in Multiple Occupation** have been released for internal consultation.

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Animal Health & Welfare	2014-15 Annual total	2015-16 Target (where applicable)	Period 1 2015-2016 results			
			Total	Warning letters	Notices served	Prosecutions
Animal Reception Centre						
Throughput of animals (no. of consignments)	21,762	N/A	8064	11	0	3
Animal Health						
Inspections carried out*	368	N/A	79	2	6	0
*Due to the legislation, most of the Animal Health licensing inspections are carried out at the end of the calendar year and figures will, therefore, fluctuate across quarters.						

Period 1 - Animal Health Highlights

- The number of **illegal imports** the team is having to deal with has reduced: a good thing. However, it is likely that this is due to the importers becoming 'smarter', as the overall issue of illegal puppies seems to be increasing, affecting more of the UK.
- The team has been working in partnership with **Dog's Trust**, around the whole of England, highlighting the issues and providing information to Local Authorities on how to deal with the problem of illegal imports.
- In April, the team was involved in a **multi-agency pilot exercise** at Dover and Coquelles to intercept and disrupt illegal puppy importers.
- Due to the expertise of the team with regards to illegal imports, the City of London Corporation has been contracted to cover **Luton Borough Council** if/when they receive reports of illegal imports. This, of course, includes Luton Airport.

Period 1 – HARC Highlights

- Assisted BA with several **rhinoceros shipments** to the USA, which will hopefully continue for the next few years. This is a response to the uncontrolled poaching of rhino in Africa and an attempt to get enough rhino out of Africa to provide a sufficient gene pool well away from the threat of such poaching.
- The **Portakabin** that was ordered last year has finally arrived.
- Border Force has kept the staff busy with some large and important seizures. Firstly, the very rare and endangered **William's Gecko**, which are found only in a very small part of Tanzania, the males of which are electric blue. This has been their downfall as because of this colouration there is great demand in the pet trade for them. Secondly, a consignment of **400 tortoises** was seized. They are undergoing veterinary treatment and thus require a lot of time, care and attention.
- Some more unusual animals received at the HARC included eight **Arabian Oryx** which came through in July.
- Finally, the case of **heroin discovered in cat boxes** came to court in June. The defendant pleaded guilty to smuggling 15kgs of heroin in three cat boxes. This was a huge relief to the staff involved in the detection as they didn't have to attend court to give evidence.

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			Total	Cautions	Notices served	Prosecutions
Food Safety inspections and revisits	54	N/A	4	0	0	0
Ship Sanitation Inspections and Routine Boarding of Vessels	92	N/A	29	0	0	0
Imported food Not of Animal Origin - document checks	12,768	N/A	4,726	0	85	0
Imported food Not of Animal Origin - physical checks	1,866	N/A	990	0	N/A	0
Number of samples taken	327	N/A	118	N/A	N/A	N/A
Products of Animal Origin Consignments – document checks	10,226	N/A	3,313	0	9	0
Products of Animal Origin Consignments – physical checks	3,959	N/A	1,307	0	6	0
Number of samples taken	259	N/A	85	N/A	19	N/A

Period 1 – Port Health Highlights

- **Trade continues to expand** through the Ports of Tilbury & London Gateway. A significant increase through London Gateway is expected in the latter part of 2015 and we are working to improve our mobile working capabilities before that time.